I have two children at Clayton Heights. Can I view both of children's profiles?

Yes! Click on the **Family** top tab to ensure that both of your children are linked to your account. If you are not seeing all of your children, please contact the school for assistance.

Surrey 2016-2017					
P	Family	Academics	Calendar		
	Announcer	ments			
Home					

How can I check my child's attendance?

On the **Welcome** page, you will find the box below named **Recent Activity**. You can see Attendance and Recently Posted grades in this box. Just click in the box corresponding to the item you want to see.

Welcome to MyEducation BC PROD Weekly Maintenance Windows - Outages may be requi	
Every Wednesday from 6:00 to 11:00 pm and every Sunday fron	n 6:00 to 11:00 am. If outages are required, the Produc
ecent Activity	Last 30 days
Search:	Attendance 🗹 Grade
HEAT AND BEAT AND BEAT AND	(12 Period: 1
D5/31/2017 - Attendance (Absent, Excused) Class: BAA FSTCHOLOGT D5/31/2017 - Attendance (Absent, Excused) Class: ENGLISH 11 (TPIP)	E A) Period: 2
05/31/2017 - Attendance (Absent, Excused) Class: ENCERENTY (11) Per	iod: 3
05/31/2017 - Term Grades Posted (SOCIAL STUDIES 11) Teacher: Coc	oper M
05/31/2017 - Term Grades Posted (SOCIAL STUDIES 11) Teacher: Coc	pper M
· 05/29/2017 - Term Grades Posted (SOCIAL STUDIES 11) Teacher: Coc	oper, M
· 05/29/2017 - Term Grades Posted (SOCIAL STUDIES 11) Teacher: Coc	oper, M
05/29/2017 - Term Grades Posted (SOCIAL STUDIES 11) Teacher: Coc	oper, M
	oper M
05/29/2017 - Term Grades Posted (SOCIAL STUDIES 11) Teacher: Coc	vper, ivi

Where can I see my child's current timetable (schedule)?

Click on the **Family** top tab (as shown above) and select the student whose schedule you would like to view. Then you'll click on the **Schedule** side tab. A list of current classes the student is enrolled in will show. To sort and view the current order of classes, click on the header of the Schedule column and then the Term column.

Students	
Cor	Options Reports Help
Tra ot	
Astants	Name
Schedule	Student Names Listed
Membership	🔲 Gaakin, Owen

Description	Schedule	Term	Clssrm
SOCIAL STUDIES 11		FY	
BIOLOGY 11	1(1-2,9-10) 2(7-8) 3-4(5-6) 5(3-4)	S1	229
CHEMISTRY 11	1(1-2,9-10) 2(7-8) 3-4(5-6) 5(3-4)	S2	217
FOUNDATIONS OF MATHEMATICS 11	1(3-4) 2(1-2,9-10) 3-4(7-8) 5(5-6)	S1	103
LAW 12	1(3-4) 2(1-2,9-10) 3-4(7-8) 5(5-6)	S2	203
CAFETERIA TRAINING 12	1(5-6) 2(3-4) 3(1-2,9-10) 4(1-2) 5(7-8)	S1	CAFE
BAA PSYCHOLOGY 12	1(5-6) 2(3-4) 3(1-2,9-10) 4(1-2) 5(7-8)	S2	208
ENGLISH 11 (TRIPLE A)	1(7) 2(5) 3(3) 4(4,9) 5(1)	FY	208
TRL A PE 11PHYSICAL EDUCATION 11	1(8) 2(6) 3(4) 4(3,10) 5(2)	FY	208
ATHLETIC LEADERSHIP 12	1(Day 1)	FY	
DO NOT TOUCH TIMETABLE	10(1-2)	S2	OFF



Where can I see my child's report card?

On the **Welcome** page, you will be able to view report cards for all children linked to your accounts in the **Published Reports** section. Reminder to save and/or print the PDF to your computer for future reference as it will not be saved long term in the Portal.

Welcome to MyEducation BC PRODUCTION Weekly Maintenance Windows - Outages may be required Every Wednesday from 6:00 to 11:00 pm and every Sunday from 6:00 to 11:00 am. If outages are required, the Production environment will be unavailable during these windows.					
Recent Activity		Published Reports			
Search:	Attendance Grades	Filename	DateUploaded	Creator	
 05/31/2017 - Attendance (Absent, Excused) Class: BAA PSYCHOLOGY 12 Period: 1 05/31/2017 - Attendance (Absent, Excused) Class: ENGLISH 11 (TRIPLE A) Period: 2 	^	2		No published reports	

I have forgotten my password – HELP!

On the login screen, you will see I Forgot My Password under the text boxes. Click it and you will be directed to reset it. You will be asked for your Login ID and primary email (which will be the same) and the security question you chose when you first logged on.

An email will then be sent to your primary account to finish the process of resetting your password.

	MyEducation BC Prod 6					
	ogin ID					
Pa	I forgot my password					

How do I add the School's Page on the Portal?

On the **Welcome** page, you will be able to add the school's Parent Portal page. The school page can be added by clicking on the **Page Directory** on the left hand side.

Surrey 2	2017-2018	🕞 Log Off					
Pages	My Info Academics Calendar Locker						
	Tab 1 Tab 2						
Home	Announcements						
Page Directory							
	Welcome to MyEducation BC						
	Welcome to MyEducation BC PRODUCTION						
	Weekly Maintenance Windows - Outages may be required Every Wednesday from 6:00 to 11:00 pm and every Sunday from 6:00 to 11:00 am. If outages are required, the Production environment will be unavailable during these windows.						
	Recent Activity Last 30 days Published Reports						

A new window will pop up, click on the Add button to add the "Parent Portal". This will give you access the Clayton's Portal page, with helpful links to information.



Each time you login into the Parent Portal, to view this page you will click on the "School" icon on the left side of the screen to view the Clayton Heights Portal page.

