

# how-to MYEDBC

## TIPS

for logging in

MyEducationBC

### Step

1

### Forgot my Password

*Click on I forgot my password link to re-set your password. A temporary password will be sent to whatever email address you have on file with us - usually it is your @surreyschools.ca email address.*

### Step

2

### Check your email

*Use the temporary password sent to your email address to login again. Your temporary password will become your current password while you create a new one.*

### Step

3

### Security Question

*Once you have logged in, click your name at the top, choose Set Preferences and change your Security Question and answer. Choose a question you know the answer to.*

### Step

4

### Use a computer

*Logging in to MyEdBC for the FIRST time ever will not work for you from a mobile device. Use a laptop or another computer. If you are still having trouble and you're using a mobile device, click [View Full Site](#).*

Still having trouble?  
call us at 604.581.5500

