



Clayton Heights Secondary School

7003 188 St, Surrey BC V4N 3G6

HOW TO RESET YOUR MYED PASSWORD

1. Go to the MyEdBC website.



2. Click on the 'Trouble logging in?' hyperlink

BRITISH COLUMBIA MyEducationBC

BC - Production

Login ID

Password

[Trouble logging in?](#)

Log In Request Account

3. Click on 'Reset your password' hyperlink, enter your Login ID (for students this is your student number, for parents this is your email address) and click on 'Recover Password' button.

Trouble logging in

[Retrieve your Login ID](#) if you want to retrieve your Login ID.

[Reset your password](#) if you have forgotten your password.

If you are having issues logging into the system, please contact your school administrator directly.

Your user account is managed by your school, not by Follett, and your school will be able to answer your requests or questions about access to the system.

English (De...)

BRITISH COLUMBIA MyEducationBC

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Provide your Login ID

Recover Password Return to Login Page

4. Retrieve new temporary password from your email (for students this will be your surreyschools email, for parents this will be the same email used for your login ID) and log into MyEdBC using new temporary password. This will prompt you to create a new password. Enter the temporary password under *Current Password*, and then create your new password, following the criteria required.

BRITISH COLUMBIA MyEducationBC

BC - Production

Login ID

Password

[Trouble logging in?](#)

Log In Request Account

Your password has expired, please create new one

Current Password

New Password [Requirements](#)

Confirm New Password

OK Cancel

Criteria for a new password must be:

- Minimum 8 characters long, maximum 14 characters long
- At least one upper case letter and at least 1 lower case letter
- At least one number
- 1 special symbol or character: # or \$ or ! or @, etc.
- Your password cannot contain your first name, middle name, last name, date of birth, personal ID or sequential letters or numbers

Passwords are good for 90 days, at which time after a successful login you will be prompted to create a new password.