



School District No. 36 (Surrey) 2026-2027 District Bus Services FAQs

Who is eligible for busing?

In accordance with district policy, students eligible for bus transportation are:

Grades K-3: who live more than 4 km from their catchment school

Grades 4-12: who live more than 4.8 km from their catchment school

There is no fee for eligible students.

The address submitted on the student's bus request form must match the address in MyEdBC. Families are responsible for keeping their information in MyEdBC current by contacting their school office. If the addresses do not match, the bus request will be placed on hold, which may delay busing for the student

If my child is not eligible for busing, what are my options?

Students who do not meet the distance eligibility criteria are designated as courtesy riders. Courtesy rider's may be granted a seat for a fee, subject to availability. Requests will be reviewed in October.

The cost is \$300/year per student. Siblings will be charged \$150/year.

Purchased passes are subject to the following conditions:

- 1) Routes will not be altered for courtesy students. Existing bus stops must be used, and no additional stops will be added.*
- 2) The availability of purchased seats will be determined after all eligible students have been assigned to routes and may not be confirmed prior to the start of the school year. As seats are limited, priority will be given to students who live the furthest from the school.*
- 3) Courtesy rider fees must be paid to the school office before a bus schedule is issued and bus service begins. Payment options may be discussed with the school principal or vice principal.*

If my child is not eligible for busing and the courtesy rider fee presents a financial hardship, what options are available to me?

Bus fees can be paid as a one-time payment, or monthly installments arranged at the school level. In the case of financial hardship, families must contact their school principal to discuss options.

How many Courtesy Rider Seats will be available?

A limited number of seats will be available for purchase, determined after all eligible students have been assigned to a bus route.

What schools receive District bus service?

Bus service is scheduled for schools with eligible students residing beyond the distance criteria. Schools qualifying for bus service in the upcoming year are:

Douglas Elementary

Earl Marriott Secondary

Fraser Heights Secondary

Grandview Heights Secondary

North Surrey Secondary

Salish Secondary

How does my child know where and when to catch the bus?

Bus schedules will be provided to the school office for distribution to students. Students who have received confirmation from the District Transportation Department can pick up their bus schedules at the school office during the last week of summer break.

How does my child receive their bus pass?

Bus passes are issued to all students who have been approved for busing, whether eligible or courtesy. The

bus driver will provide each student with their bus pass. While bus passes are being printed in September, students must have a printed copy of their bus schedule to board the bus.

Why does my child need to show their bus pass every day?

It is imperative to maintain an accurate list of students riding the bus for the safety and security of all riders, and to comply with the laws and regulations governing the operation of a school bus. Using a bus pass confirms to the driver that the student is registered and authorized to ride. It also ensures an accurate record of all students on the bus in case of an emergency and allows us to monitor bus occupancy. This information helps maximize route efficiency and provides opportunities for more students to ride where space is available.

What happens if my child does not have their bus pass?

Forgotten Pass: If a student forgets their bus pass, they may board the bus to school by giving their name to the driver for attendance purposes.

In the afternoon, students must obtain a bus pass from the office to show the driver for the ride home. Continued failure to present a bus pass will be reported to the school principal for further action.

The first bus pass provided to the student is free. Subsequent replacement passes cost \$10.00 each. Students must request a new bus pass from the school office. Once payment is confirmed, the Transportation Department will print a replacement bus pass for the student.

Can my child bring a friend home on the bus?

To ensure the safety and well-being of all students, guest riders are not permitted on the bus.

Do I need to register my child for busing every year?

All students must submit a bus request form each year, either online or using the PDF version.

When can I register for busing for the upcoming school year?

Bus registration for the upcoming school year opens on April 1 and closes on June 30. Submissions received after the deadline may be placed on a waitlist.

Where can I find more information about bus service?

For more information, please email FACL-transportation-mail@surreyschools.ca

What about students with diverse needs and abilities?

Please contact the school principal to discuss bus service options for students with diverse needs and abilities.