

Parkway Shelter

#104 – 10660 City Parkway, Surrey B.C., V3T 4C7
Tel: 604-582-0408 lookoutsociety.ca/ parkway@lookoutsociety.ca
Low barrier shelter. Daily meals and snacks. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things.

Sheena's Place

Surrey BC
Tel: 604-581-1538 sheenas.place@elizabethfry.com
Single women or with children. Also open for transgender individuals. 1 family per room; singles share. Low barrier shelter. Laundry facilities available.

Shelter and Street Help Line

Tel: 211
Monitors number of available beds in Lower Mainland shelters. Can refer to shelters, emergency accommodations, and other resources.

Virginia Sam Transition House

Tel: 604-572-5116 www.options.bc.ca/program/transition-houses
Transition house for abused women and their children that provides a safe space. Service offered in English, Hindi, Punjabi, Polish and Tagalog.

Housing Supports/Outreach

Aboriginal Homelessness Outreach Program

A101 - 10095 Whalley Boulevard, Surrey BC, V3T 4G1
Tel: 604-595-1170 www.frafca.org ahop1@fracfa.org
Provides support to aboriginal families that are homeless or at risk of becoming homeless. Has access shelters, second stage housing, recovery houses and many programs. Serving White Rock, Surrey, Langley and Delta.

Askanadvocate.ca by SOURCES

Website provides basic and clear information about tenancy, income assistance, disability benefits (provincial and federal), and other income supports. Has videos, FAQs, fact sheets, and links to other services and resources.

Atira Homelessness Prevention & Housing Outreach

Tel: 604-315-4613 (Candace) 604-315-1713 (June)
info@atira.bc.ca atira.bc.ca
Offers help for women finding housing and maintaining it with support and referrals. Range of service, call for more information.

Home Adaptations for Independence (HAFI)

Tel: 604-433-2218 www.bchousing.org/hafi
Financial assistance for home adaptation to help eligible low-income seniors and people with disabilities in BC to continue to live in their homes.

Home Owner Grant

www.surrey.ca/city-services/11303.aspx
Helps reduce the amount of residential property tax. Applies to taxes paid by British Columbians to their municipality or to the Surveyor of Taxes for rural areas.

Homeless Prevention Program

#102-13771 72A Ave Surrey BC V3W 9C6
Tel: 604-596-2311 www.sourcesbc.ca
This program provides information, support, and advocacy for homeless individuals and those who are at risk of becoming homeless. Advocacy services are provided for income assistance, residential tenancy matters, and accessing other income support programs. Services can be accessed at the Newton Resource Centre as well as partner sites which include: The Front Room, Surrey Women's Centre, Salvation Army Gateway of Hope, and Elizabeth Fry Society.

Housing for Newcomers—Information from CMHC

www.cmhc-schl.gc.ca/newcomers/
Information for newcomers about housing options and how to rent or buy housing from the Canadian Mortgage and Housing Corporation. Information is available in a number of languages.

Options Mobile Outreach

Tel: 604-765-6751 hylandoutreach@options.bc.ca
www.options.bc.ca/program/shelters-shelter-services
Outreach workers can help you find housing, health and income support services if you are currently living on the street or at risk of homelessness. Available Monday to Friday, 9:00am to 5:00pm.

Rental Assistance Program

Tel: 604-433-2218
www.bchousing.org/RAP
Provides eligible low-income, working families with help with their rent. To qualify, families must have a gross household income of \$40,000 or less, at least one dependent child, and employed at some point over the last year.

Residential Tenancy Office

Tel: 604-660-1020 www.gov.bc.ca/landlordtenant
400 - 5021 Kingsway Burnaby, BC V5H 4A5
The Residential Tenancy Branch provides landlords and tenants with information and dispute resolution services. The best place to start if you are dealing with a tenancy issue.

SAFER (Shelter Aid for Elderly Renters)

Tel: 604-433-2218
www.bchousing.org/SAFER
Helps make rents affordable for BC seniors with low to moderate incomes. Provides monthly payments to reimburse rents for eligible BC residents who are age 60 or over and who pay rent for their homes. BC Housing provides SAFER reimbursements to more than 17,000 households.

SOURCES Rent Bank

#102-13771 72A Ave Surrey BC V3W 9C6
Tel: 604-547-0129 www.sourcesbc.ca srb@sourcesbc.ca
We may offer a short term funding source to low-income individuals and families who are at risk of homelessness for home

eviction due to lack of, or shortage of, a monthly rent payment, utility arrears, damage deposit or other circumstance, as long as the loan completely alleviates the crisis. Other eligibility criteria apply including having a steady source of income to repay the loan.

Subsidized Youth Independent Housing Program

9815 140th Street, Surrey, BC or 13520 78th Ave Surrey BC
Tel: 604-596-4321 heather.lynch@options.bc.ca
www.options.bc.ca/program/subsidized-youth-independent-housing
If you are homeless or seriously at risk of becoming homeless, the SYIH program can help you secure and sustain housing. This supportive program provides you with housing support and help to pursue career or educational goals.

Surrey Urban Mission

10776 King George Blvd Surrey, BC V3T 2X7
Tel: 604-581-5172 www.sumsplace.com
Offers drop-in support every day from 7:00am to 8:00pm. Can help with replacing BC ID, finding housing, referrals to detox and rehab centres, VAT assessments, accessing rental subsidies or doing taxes. Also have daily meals. 50 bed shelter. Nurse run clinics Tuesdays from 11:00 to 1:00pm. Counselling Thursdays from 10:00 to 1:00pm. Also have public phone, laundry and shower services.

Surrey Youth Housing

10453 Whalley Blvd Surrey
Tel: 604-587-8100
www.pcrs.ca/surrey_youth_housing tilee@pcrs.ca
Offers one-to-one support to youth aged 16-19 who are seeking or looking to maintain housing in Surrey. Connects with a 1 – 1 Youth Housing Worker.

Tenant Resource & Advisory Centre

Tel: 604-255-0546 www.tenants.bc.ca
TRAC educates individuals and community organizations about Residential Tenancy Law, promotes tenants' legal rights and affordable housing in BC. Provides videos & publications in 21 languages. Info Line/Tenant Hotline 1-800-665-1185. Available 1pm-5pm Mon, Tues, Thurs, Fri; available 5:30pm-8:30pm on Wed.

Looking for services not covered in this brochure?

Please ask at your local library. We are here to help. Visit us, call 604-598-7300 or at www.surreylibraries.ca/lowcost.

You can also call 211 for a free, confidential, multilingual help. Available 24 hours a day, 7 days a week. Online at bc211.ca.

If you would like more information or if you spot correction email us at lowcost@surrey.ca

Surrey Libraries does not endorse or promote particular resources or programs, and inclusion here does not imply the Library's endorsement.



Affordable Housing

Housing Listings & Assistance

BC Housing

101-4555 Kingsway Burnaby BC V5H 4V8
Tel: 1-800-257-7756 www.bchousing.org
BC Housing develops, manages, and administers a wide range of subsidized housing options in BC. Applying with BC Housing is a great solution to long term housing issues but wait times for a spot can be long.

Co-operative Housing Federation of BC (CHF BC)

220-1651 Commercial Drive Vancouver, BC V5L 3Y3
Tel: 604-879-5111 www.chf.bc.ca
Maintains a list on their website of housing co-ops currently accepting applications. Also has information on co-ops in general.

Housing Search Resource Room

#102-13771 72A Ave Surrey BC V3W 9C6
Tel: 604-596-2311 www.sourcesbc.ca
Provides a weekly housing list of advertised rental units and housing supplier applications. Also provides phone to access potential housing rentals and computers to access housing sites and email access for housing searches.

Newton Housing Registry

13520 – 78th Ave Surrey BC V3W 8J6
Tel: 604-590-7368 housing.registry@options.bc.ca
Registry of available, affordable rental housing in Surrey, White Rock and North Delta. Can help with housing searches, various housing applications, and housing subsidies. Hours are Tuesday to Thursday 9:00 to 11:00am and 1:00 to 4:00pm.

Seniors Services Society

750 Carnarvon St. New Westminster BC V3M 1E7

Tel: 604-520-6621 www.seniorsservicessociety.ca

info@seniorsservicessociety.ca

Provides an online directory of various types of seniors housing in the Lower Mainland. Has housing information, referrals, and an out-reach program. Also has a temporary housing program (cost geared towards income) for seniors who are homeless or at risk of becoming homeless. Please note, Seniors Services is not a housing provider. Services are available to seniors age 55 and older living in most parts of the Lower Mainland.

Affordable Housing Sites

The options listed here are only some of the affordable housing sites in Surrey. For a more options head to the BC Housing website (www.bchousing.org) or some of the other options listed in the previous section or below.

Alder Gardens (YWCA)

13788 - 71st Avenue, Surrey BC V3W 0M9

wycavan.org/programs/ywca-housing

For single mothers and their children, with a supportive housing model that links to community services. Includes 36 units (2,3, and 4 Bedrooms) for single mothers, priority given to Surrey residents. Uses an income-based rent system.

Evergreen Heights Assisted Living

1550 Oxford Street, White Rock, BC, V4B 3R5

Tel: 604-536-3344 (ext.3187) www.evergreen-home.com

info@evergreen-home.com

84 units of Assisted Living for seniors who are cognitively able to direct their own care but who have needs that can be met on a scheduled basis. All units within subsidized by Fraser Health and/or BC Housing.

Kekinow Native Housing Society

1014 – 7445 – 132 St. Surrey BC V3W 1J8

Tel: 604-591-5299 www.kekinow.ca info@kekinow.ca

Provides affordable, comfortable housing for low-income people of Aboriginal ancestry (Status, non-Status, Métis and Inuit).

Newton Kinsmen Housing Society – Ravine Estates

11030 Ravine Rd. Surrey BC V3T 5S2

Tel: 604-581-2322

Social Housing development for families and people with disabilities.

PICS Seniors Housing Complex

12075-75A Ave Surrey BC (assisted)

100 – 7566 120A Street Surrey BC (independent)

Tel: 604-596-0052 pics.bc.ca/housing/seniors-housing

Units for low income seniors, with both assisted and independent living units. All subsidized by BC Housing. Service available in English and Punjabi.

Sunnyside Villas

2603 – 151st Street Surrey BC

Tel: 604-538-8308

Subsidized housing for seniors in Surrey/White Rock. Rent based on 30% of gross income.

Sunset Grove

Tel: 604-584-5811

www.options.bc.ca/housing-homelessness/habitat-housing-society

25 unit affordable housing complex for families. Self referrals welcome.

Shelters & Transition/Safe Houses

BC211 Shelter List

Tel: 211 www.bc211.ca

Provides a list of available shelter beds. A good place to start if you are looking for emergency accommodations. You can either call 211 or check the website for available beds. Updated twice a day around 11:30am and 7:30pm. Can also text 211 with the city you are in for information.

All Nations Youth Safe House

Tel: 604-584-2625

fracfa.org/prgrm_svc/anysh/

Youth (16-18 years) shelter with 1 to 7-day emergency stay. Plans reviewed weekly to determine a need for extension (up to 30 days). Residents have a worker who assists in developing an individualized plan of daily goals to secure housing. Daily meals, access to a computer and phone, & housing and job search forms. A low risk facility.

Arbour House 2nd Stage Transition House (YWCA)

Tel: 604-282-3113

wycavan.org/programs/affordable-housing/ywca-housing-communities

Transition housing for women and children fleeing abuse from their intimate partner. Eight fully-furnished suites with a 9 month stay. On site support from staff five days per week for emotional support, advocacy, court accompaniments, housing search etc.

Atira Women’s Resource Society

Tel: 604-531-9143 www.atira.bc.ca info@atira.bc.ca

Housing for women along with other services. Atira offers both short term shelter and transition longer stay supportive options services. Also offers programs for children who have witnessed abuse and parenting programs.

Atira’s housing options include:

Ama House (Atira)

Tel: 604-542-5992

Ama Transition House is available to women 55+ only and offers advocacy, referrals and one-on-one support.

Durrant House (Atira)

Tel: 604-531-9151

A first-stage transition house staffed 24 hours a day, seven days a week. Staff provides emotional support, referrals and resource information, advocacy, court and other accompaniments, parenting support, harm reduction etc.

Koomseh 2nd Stage Housing (Atira)

Tel: 604-501-9294 koomsehsupport@atira.bc.ca

Koomseh provides supportive housing to 11 women and their children who have been impacted by abuse suffered in intimate relationships.

Maxxine Wright Place (Atira)

Tel: 604-580-2915

The Maxxine Wright Place serves women who are pregnant and/or have a newborn or are early parenting and need a safe place to stay. Women can access the shelter at any point during their pregnancy, and potentially stay until their baby is 6 months old. Have child care and health clinic for prenatal health. Also offer second stage housing program.

Shimai Transition House (Atira)

Tel: 604-581-9100

A first-stage transition house for women and their children escaping abuse. Staffed 24 hours a day, seven days a week. Staff provide emotional support, referrals and resource information, advocacy, court accompaniment, parenting support and on-site non-medical detoxification.

Bill Reid Place

17752 Colebrook Rd. Surrey BC

Tel: 604-574-4341

www.options.bc.ca/program/shelters-housing-services

Low-barrier shelter with 16 temporary beds for men and women 19+. Open 24 hours with all meals provided. Also offers laundry, housing workers and drug and alcohol referrals. Pet friendly.

Boulevard Shelter

10677 Whalley Boulevard, Surrey, B.C. V3T 4H8

Tel: 604-588-1061 lookoutsociety.ca/

40 bed shelter. Low barrier. Harm reduction based. Daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things.

Cynthia's Place

Surrey, BC

Tel: 604-582-2456 elizabethfry.com/we-can-help/programs-services/

Single women and mothers with children. Low barrier shelter. Harm reduction.

Evergreen Transition House

Tel: 604-584-3301 or 604-572-5116

www.options.bc.ca/program/transition-houses

Transition house for women who have experienced abuse and their children. Offers temporary accommodation, support, basic counseling, advocacy, child and youth care workers, safety planning, help securing housing, and referrals.

Gateway Shelter

10667- 135 A St, Surrey BC V3T 4E3

Tel: 604-589-7777 lookoutsociety.ca/

40 bed shelter for those 19+ years old. Supervised by staff during rest times, it offers separate ladies and men’s sleeping areas with washrooms. Locking storage and coat racks are available for use. On site laundry, shower facilities, free coffee, phone and daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things.

Guildford Shelter

14716 104 Avenue, Surrey, B.C. V3R 1M3

Tel: 778-293-0889 lookoutsociety.ca/

guildfordcoord@lookoutsociety.ca

40 bed shelter. 19+, allows pets and has space for couples. Daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things. Phone staffed 24/7.

Hyland House

6595 King George Highway, Surrey BC

Tel: 604-599-8900

www.options.bc.ca/program/shelters-shelter-services

Mobile Outreach Worker: 604-765-6751

Provides a 35 bed emergency shelter. 20 units of supported housing for people needing help in achieving and maintaining independence. Also provides outreach to people who are homeless, at risk of becoming homeless or difficult to house. 19+ years old.

Ishtar Transition Housing Society

#101 – 6350 – 203rd St. Langley BC V2Y1L9 (Office)

Tel: 604-534-1011 or crisis line 604-530-9442

www.ishtarsociety.org

Provides safe space for women and their children leaving abusive relationships or the risk of violence. Also provides counselling, victim services, and other supports for women and children. Two transition houses in the Langley and Aldergrove areas.

Modular Housing Sites

Nickerson Place: 13550 – 105 Avenue Surrey, BC

Nancy Gerard Building: 10662 King George Boulevard Surrey, BC

Steve Cobon Building: 13455 – 107A Avenue Surrey, BC

Tel: 604-498-5804

www.bchousing.org/housing-assistance/housing-with-support/supportive-housing

Small individual units. These sites allow a 2 year stay. Applications are through BC Housing but staff at the Boulevard, Gateway, Guildford, and Parkway shelters can help people apply, as well as look for other housing options.

Nisa Homes

Surrey BC hina.butt@nisahomes.com or

vancouver@nisahomes.com

Tel: 1-888-456-8043 ext. 812 www.nisahomes.com

Transitional home for immigrant, refugee and Muslim women and their children who are homeless or at risk of becoming homeless. Also a safe haven for women experiencing domestic violence.