

## **STUDENT INFORMATION PORTAL**

On July 6, 2017, parents will be able to access the final REPORT CARD for the 2016/2017 School year.

The Student/Parent Portal allows students and parents to access personal educational Information. Through the Portal, students and parents can access valuable educational information and such as transcripts, report cards, attendance records, Course Requests, timetables etc. Students and Parents will be required a Login ID and Password to access their information. If you have forgotten your login information, please contact the office at 604-588-3418. Please note: We require a current email address in order for you to have already received your log in information.

## **STUDENT INFORMATION PORTAL**

On July 6th, you can access the Student Information Portal to see your child's Report Card.

• See the detailed Portal Access instructions <u>HERE</u>

If we have your email address, you are automatically registered for the Portal. Your login information was sent to your email from our "SYSADMIN" in mid June.

If you have not received the log in information email, please check you junk or spam folder or deleted items folder. If you still can't find your verification email, please follow the red instructions below.

PLEASE NOTE: if you can't sign in after two attempts, you will be locked out on the third try. After two failed attempts, you must reset your password through the link that reads "I forgot my password". Doing this will send a new password to your email address. If you happen to get locked out, please email the school at lamatheson@surreyschools.ca to request the system admin to reset your password.

**IMPORTANT:** We must have your email address to allow you to access the Portal. Please email the school at **lamatheson@surreyschools.ca** to update your information if we do not have it. Once you send us your email address, it takes about a week to update the system before a verification email with a temporary password will be sent to you.

Within that week, please monitor your inbox and spam folders for an email from SYSADMIN.

Step By Step Login information is on the next page:



## **Step By Step Login information**

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- **Parent Login** https://www.myeducation.gov.bc.ca/aspen/logon.do 1) Your Login ID and password should have been sent to the email address that you registered with the school. MyEducation BC Prod 9 Enter in your Login ID login ID Your password is case sensitive and requires at least • Log On one symbol. Example: April3\$2003 Click here if you can't remember your password. If you forgot your password then click "I forgot my password" to start the password recovery. If you cannot reset your password then please call
- 5) the school and we will place in a work order to have it reset.