

Did You Forget Your MyEd Password?

Step 1



Do not use a cell phone to reset your password!



Use a computer to reset your password!

Step 2

1. Go to MyEd BC website (www.myeducation.gov.bc.ca)
2. Login ID: Your Student Number
3. Click "I Forgot My Password"
4. You will receive an email to your SurreySchools account from MyEd with a new temporary password



MyEducation BC Prod

MyEducation BC Login ID
Your Student Number
[Request an account](#)

MyEducation BC Password

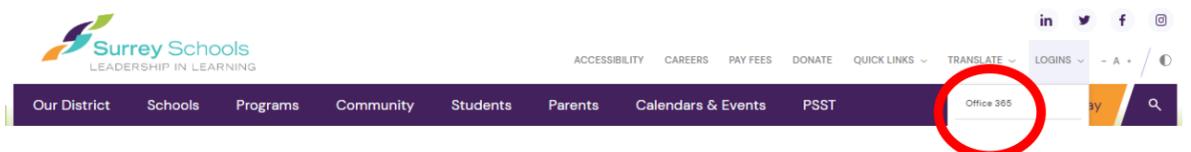
[Login Information](#) [I forgot my password](#)

[Log On](#)

Log in using

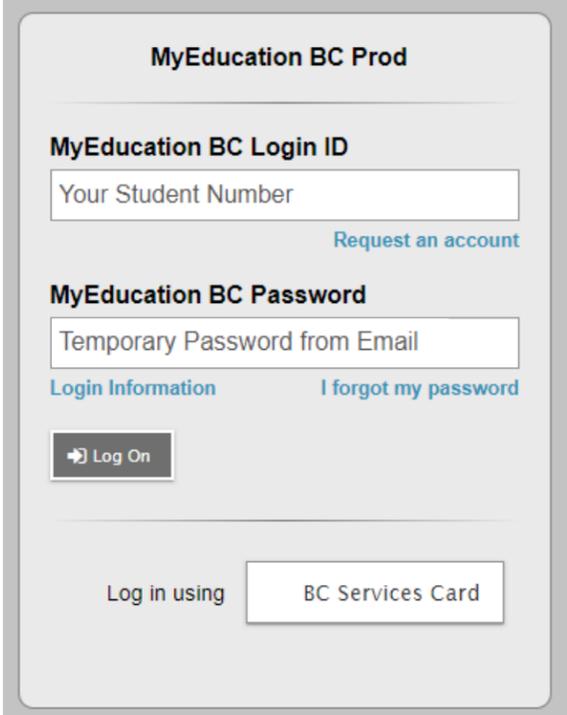
Step 3

1. Login to your SurreySchools.ca email
**Use your SurreySchools login information. If you need your password reset for your SurreySchools account, please ask one of your teachers to help you*
2. You will see an email from MyEd BC
3. This email will include your temporary password



Step 4

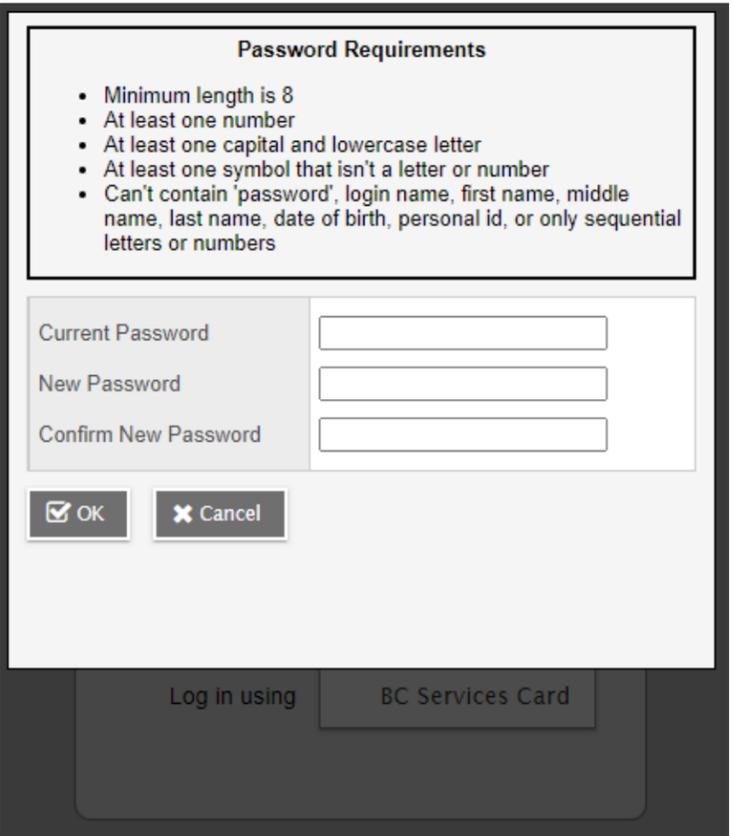
1. Go to MyEd BC website (www.myeducation.gov.bc.ca)
2. Login ID: Your Student Number
3. Use the temporary password included in your email from MyEd BC
Password is case sensitive, make sure you type it in **exactly as it shows in the email*



The screenshot shows the login interface for MyEducation BC Prod. It features a header with the title "MyEducation BC Prod". Below this, there are two main sections: "MyEducation BC Login ID" and "MyEducation BC Password". The "Login ID" section has a text input field labeled "Your Student Number" and a link "Request an account". The "Password" section has a text input field labeled "Temporary Password from Email", a link "Login Information", and a link "I forgot my password". At the bottom of the form is a "Log On" button. Below the form, there is a "Log in using" label and a "BC Services Card" button.

Step 5

1. MyEd BC will prompt you to make a new password
2. "Current Password" is the temporary password that MyEd BC sent in the email
3. **Make sure "Password Requirements" for your new password are met**
4. Write your new password down and keep it in a safe place!



The screenshot shows a "Password Requirements" dialog box. It lists the following requirements:

- Minimum length is 8
- At least one number
- At least one capital and lowercase letter
- At least one symbol that isn't a letter or number
- Can't contain 'password', login name, first name, middle name, last name, date of birth, personal id, or only sequential letters or numbers

Below the requirements, there are three text input fields labeled "Current Password", "New Password", and "Confirm New Password". At the bottom of the dialog are "OK" and "Cancel" buttons. The dialog is overlaid on the same login page as seen in the previous screenshot.

Note: If your MyEd BC account is temporary disabled, please come to the office to have it reset.